

North Los Angeles County Regional Center  
**Consumer Services Committee Meeting Minutes**

August 17, 2016

**Present:** Adelina Castellanos, Jessica Gould, Oscar Mejia, Meagan Miller, Caroline Mitchell, Debra Newman, Curtis Wang, and Tamar Witmer – Committee Members  
Shelly Briggs – Vendor Advisory Committee Representative  
Maria Bosch, Joan Daniels, Ruth Janka, Jennifer Kaiser, and Michele Marra – Staff Members  
Ray Galan, Clarisol Mejia, and Steve Miller - Guests

**Absent:** Michelle Heid, Erika Hernandez, and Shant Kotchounian

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**I. Call to Order & Introductions**

Jessica Gould called the meeting to order at 6:00 p.m. Introductions were made.

**II. Public Input** – There was no public input.

**III. Consent Items**

A. Approval of Agenda

**M/S/C** (D. Newman/C. Mitchell) To approve the agenda as presented.

B. Approval of Minutes of July 20<sup>th</sup> Meeting

**M/S/C** (C. Wang/C. Mitchell) To approve the minutes as presented.

**IV. Committee Business**

A. Approved Priorities for FY 2016-17

The board approved the committee's 5 priorities for this fiscal year. Copies of the approved priority list were provided to the committee.

B. Committee Action Log from FY 2015-16

Copies of the action log were provided. The action log lists all of the formal actions that were taken by the committee during the previous fiscal year. It is provided to help new committee members understand the types of decisions that were made by the committee members before them.

C. Quarterly Program Closure Report

Copies of the report were provided and reviewed. The majority of the program closures were due to the non-submission of the required DS 1891 forms, providers who formally closed as they were no longer providing services, and closures due to financial/rate issues.

<b>Fiscal Year</b>	<b>Program Closures</b>	<b>Consumers Impacted</b>
2015-16	98	139
2014-15	25	78
2013-14	15	112
2012-13	12	77
2011-12	23	1,096
2010-11	4	47
2009-10	6	133
2008-09	8	138
Total:	191	1,820

D. AB 1606: Participation in the Development of a Performance Dashboard

Ruth explained that part of AB 1606 will require the center to provide information to the Department of Developmental Services (DDS), on an annual basis, in the following areas so they can post the information on their website:

1. Recognized quality and access measures.
2. Measure to indicate the movement toward compliance with the federal Home and Community-Based Services (HCBS) waiver rules (sometimes referred to as the “final rules.” Providers must come into compliance with the final rules by March of 2019.
3. Measures to evaluate the changes in the number of consumers who work in competitive integrated employment.
4. The number of 4731 complaints that have been filed. These specific complaints are for alleged rights violations.
5. The number of administrative fair hearings held. This information is provided to this committee on a quarterly basis.

Ruth reported that Jennifer Williamson, the center’s contract compliance manager, is the staff lead in putting this information together and submitting it to DDS.

E. Self-Determination Program Update (Debra and Ruth)

DDS had reported that it would post the revised federal waiver for the self-determination program on their website, but it hasn't been posted as yet. The revised waiver must be posted for 30 days before DDS can submit it to the Centers for Medicaid and Medicare Services (CMS) to receive federal funding for the program. Once CMS receives the waiver, they have 90 days to respond to it. With these timeframes, the soonest we will see self-determination begin to be implemented would be sometime early next year. In the interim, we are training our staff, holding community trainings, and gathering names of consumers interested in participate in the first 176 slots. Evelyn Chamorro, the center's new self-determination specialist, has been doing a great job of reaching out to the community and generating interest in the program. We are also having an informational flier professionally translated into Spanish. Once we receive the translation the flier will be available for distribution. The next Self-Determination Volunteer Advisory Committee meeting will be held tomorrow night at 7:00 p.m. These meetings are open to the public and anyone is welcome to attend them.

F. Monthly Community Placement Plan (CPP) Report

The center's goal for this fiscal year is to move 10 consumers out of Fairview Developmental Center and into the community. The center's first placement is expected on August 24th. DDS approved the center's development of the following projects for this fiscal year for consumers with severe behavioral/self-care deficits, mental health diagnoses, and/or possible court involvement:

1. Two 4-bed homes.
2. One 4-bed deflection home in collaboration with the Integrated Project.
3. One day/vocational program to serve up to 20 consumers.

The center was also approved to develop two 5-bed homes for consumers with special health needs requiring 24 hour nursing supports. This home is being developed in collaboration with the Integrated Project and Tri-Counties Regional Center. Maria added that we collaborate closely with our neighboring regional centers as we want our consumers to be placed in homes near their families.

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## V. Board Meeting Agenda Items

The following items were identified for the committee's section of the September 14<sup>th</sup> board meeting agenda:

- A. Minutes of the August 17<sup>th</sup> Meeting
- B. Quarterly Program Closure Report
- C. Self-Determination Program Update

## VI. Announcements / Information Items / Public Input

A. Debra asked if any of the center's consumers are being affected by the fire currently raging in the El Cajon Pass. That fire is in Inland Regional Center's catchment area so it is affecting some of their consumers. NLACRC has offered Inland assistance, if needed.

B. Complete Meeting Evaluations

Jessica asked the committee members to please complete their meeting evaluations and submit them to her with any comments.

C. Next Meeting: Wednesday, September 21<sup>st</sup>, at 6:00 p.m.

## VII. Adjournment

Jessica adjourned the meeting at 6:41 p.m.

Submitted by:

*Jennifer Kaiser*

Jennifer Kaiser  
Executive Assistant

