

# North Los Angeles County Regional Center Information Sheet (updated 8/29/08) "2009 Community Involvement Program" Formerly known as "Happy Heart Days" Disneyland or California Adventure Park Discounted Tickets for Consumers

Disneyland is providing a program only for guests with disabilities called the "Community Involvement Program" (CIP).

**In order to participate in this program through NLACRC, you or a family member living in your home must be a consumer of North Los Angeles County Regional Center.** If not, please contact an agency that is providing you services for your disability.

## **Additional requirement to participate:**

NLACRC **must** have a signed Release of Information Form on file. A new form must be submitted every year. Contact your Consumer Service Coordinator (CSC) for a Release of Information Form or it is available on our web site at [www.nlacrc.org](http://www.nlacrc.org) after 8/1/08.

## **Procedure for Consumers & Families**

### **Step 1 - Request for Release of Information Form**

Contact your CSC and ask him/her to mail you a Release of Information Form or visit our web site at [www.nlacrc.org](http://www.nlacrc.org) after 8/1/08 to print out the form. Once the consumer or parent (if consumer is a minor) completes and signs the form, please mail or fax it to the attention of the Publication Unit. Make sure **ALL** the information on the form is correct and the form signed. **A new release form must be submitted every year. Forms will only be accepted beginning Aug. 1 – Oct. 31, 2008 or until tickets are no longer available.**

**Mail "Release of Information Form" to:**  
North Los Angeles County Regional Center  
Attn: Publication Unit  
15400 Sherman Way, Suite 170  
Van Nuys, CA 91406  
**Or fax to: (818) 756-6390**

### **Step 2 - NLACRC's Contact Person**

Once the signed and dated release of information form is received by NLACRC, a verification letter will be prepared and mailed out to you along with the Disneyland ticket order form, or you will receive notification by email if you have supplied us with an email address. Disneyland estimates that the ticket order forms will be available in Oct. 2008.

**We cannot guarantee that everyone who requests a Ticket Order Form will be able to get tickets as there are a limited number of tickets available.**

### **Step 3 - Consumers/Families**

When you receive the verification letter and Disneyland Ticket Order Form, you must:

- A. Fill out the Disneyland Ticket Order Form
- B. To place your ticket order, you must mail Disneyland three items:
  1. The completed Disneyland ticket order form
  2. A check or money order made payable to Disneyland. (do not send cash)
  3. The official verification letter provided to you by NLACRC.

**Mail these 3 items to the address indicated on the Ticket Order Form.**

**SPECIAL NOTE:** This year, Disneyland hopes to be able to offer the option of ordering your tickets online. If you provide us with your email address on the Release of Information Form, we will send you an email with a link to the web site where you can place your order. If for some reason this option is not available, then we will mail you the ticket order form and verification letter as described above.

C. Disneyland will mail tickets directly to the address that you write on the Ticket Order Form. Please do not write the NLACRC address on the Ticket Order Form or the tickets will be mailed to us.

### **General Information - for Individuals**

- Discounted 1-Day/1-Park Tickets for Guests with disabilities
- \$29 each (all ages) – includes complimentary parking in Mickey and Friends Parking Structure plus a \$10 handling fee (prices are subject to change)
- Children 2 and younger receive complimentary admission.
- One day at either Disneyland® park or Disney's California Adventure® park (not valid at both Parks on the same day).
- NOT A PARK HOPPER
- Limit one ticket order form per household (you can purchase up to six tickets with the ticket order form). If there is more than one consumer who resides at the address, we can only send one form.
- Discount program is offered once a year usually for an 8-week period
- Individuals can visit any one day during program dates offered, which may range anywhere from January through March.
- All ticket requests must be made using the original Ticket Order Form - photocopies will not be accepted.

### **Dates of next event:**

To be announced, usually Sunday through Thursday for an eight week period in Jan. – March, with four block out dates. Dates and prices are subject to change.

Community Involvement Program (CIP) information line (714) 781-1566

NLACRC Consumers and Families please contact your Consumer Service  
Coordinator at (818) 778-1900